

Admn. Section  
Corporate Office  
Bharat Sanchar Bhawan  
New Delhi



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. BSNL/Admn.I/15-18/16 (i)

Dated: August <sup>10</sup>, 2016

To


The Chief General Manager  
Bharat Sanchar Nigam Limited  
ITPC Circle  
Pune

Sub: Development of web-based programme for monitoring medical claims of retired employees.

Your kind attention is invited to the discussions held with GM (Admn.) on the above subject. Various retired employees Associations are requesting for early implementation of web-based programmes for seeking/monitoring their medical claims. Time and again they are representing their difficulties in knowing the status of their claims which are pending for longer periods. If a system is in place, atleast the office will know where the claims are held up for no reasons. They have requested for release of demo programme at the earliest as It will take time to stabilize any programme. The proposed programme may be implemented in one Circle on trial basis. The deficiencies/bugs can be removed once it is made operational.

You are requested to expedite the above programme developed and put on trial.

This issues with the approval of the Competent Authority.

  
10/8/16  
( Raj Kumar )

Assistant General Manager (Admn.IV)  
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