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NATIONAL UNION OF BSNL WORKERS (FNTU)

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INTUC



Thomas John .K

President

No NU/CHQ/Designation/65

Dated 20-01-2016

To,

The Director (HRD),
O/o CMD BSNL,
New Delhi-110001

Respected Madam,

Sub- Change of Designation of Sr. TOA to Junior Office Superintendent or Superintending Assistant

The Sr. Office Associate designation proposed for Sr. TOA. NE-7 to NE-10 is inferior designation and does not commensurate with the work they performs. "Associates" are temporary agents or Consultants working on behalf of some body. Whereas the Sr. TOA is a multy functionary cadre. They work like qualified Accountants and Administrative area they up keep Service Books and maintains other imported documents like a Executive officer. In Customer Service Centres their performance is not less than a Sales Officers. Many Customer Care Centres does not have an Officer but the Sr.TOAs are independently managing these centers.

In view of the above facts it is proposed that the designation of Sr. TOAs may be re-designated as Junior Office Superintendent or Superintending Assistant. An early action is awaited.

With regards

Yours Sincerely

(Thomas John K)
President
NUBSNLW (FNTU)