

**CORPORATE OFFICE**

Admin Branch,  
1<sup>st</sup> floor, Bharat Sanchar Bhavan,  
H. C. Mathur Lane, Janpath,  
New Delhi-110001  
Tel: 23716838, Fax: 23711544



**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No.: BSNLCO-ADMN/MRS/Web Portal/Ret. Emp./2021-22

dated 26.12.2022

To,

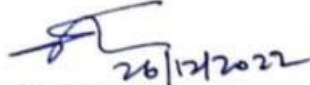
CGMs,  
All Circles, BSNL.

Sub: Provision of Web Portal for BSNL Retired employees-reg.

In view of several representations and issues raised during processing and tracking of the claims of retired employees, BSNL Management has decided to implement a web-based solution for the retired employees to submit and track latest status of their claims. Kerala Circle has developed a web portal for providing various online services to retired employees and same has been working for few Circles. Now, this service is to be implemented on pan-India level by ITPC Circle.

2. Therefore, all Circles are hereby requested to nominate a Circle Nodal Officer (SPOC) and communicate the name, designation, email id and mobile number of nominated Circle Nodal Officer to ITPC, Development Unit, Hyderabad on email id. [pensionersp@bsnl.co.in](mailto:pensionersp@bsnl.co.in). For further coordination and training on the BSNL Retired Employees Portal, Shri T.jagajeevanram, SDE(Dev), ITPC Hyderabad, Mobile:+91-9868108117 eMail: [pensionersp@bsnl.co.in](mailto:pensionersp@bsnl.co.in). may be contacted.

3. BSNL retired employees' portal can be accessed on <https://pensioners.bsnl.co.in/portal/> . Portal related documents may be accessed at below-mentioned Google drive link -  
<https://drive.google.com/drive/u/5/folders/1f9u6VGLQKGUHI0tmaKy2tO5J17KGUpt>

  
26/12/2022  
(S. P. Singh)  
G.M.(Admin)

Copy to :

1. PPS to CMD, BSNL.
2. PS's to all Directors of BSNL Board, and CVO, BSNL.
3. PGM(EF)/ Sr. GM (CIT), BSNL CO for information and necessary action.