

**CORPORATE OFFICE**

Training Cell,  
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**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

**No.28-2/2015-Trg**

**Dated 10.12.2015**

To

The Chief General Managers  
All Territorial circles/Districts/other units

**Subject: Skill Enhancement Training to BSNL employees through Telecom Sector Skill Council - regarding**

This is to intimate that in accordance with the notification issued by Department of Economic Affairs, Ministry of Finance on National Skill Qualification Framework, Telecom Sector Skill Council (TSSC), a not for profit organization, is imparting training on telecom skill through its training partners across the country.

Government of India has brought up a scheme wherein TSSC has been tasked to certify existing employees in telecom trade. The job roles in this regard is enclosed. Under this scheme, the existing employee with a valid Aadhar number and bank account number will be asked to undergo assessment test after going through pre-assessment by orientation through their Affiliated Training Partners. The assessment will be based on the National Standards and anyone who passes this will be given a Skill Certificate with Government of India logo. The entire cost will be borne by the Government and every successful candidate will be given reward money of 300 to 500 depending on the job role by TSSC.

It may be appreciated that the Deloitte committee in its report under capacity building has recommended that BSNL shall re-invent the Technical and Behavioural Competency framework, keeping in mind the new skill requirement. BSNL management has identified the following cadres for the skill enhancement training under this Government of India scheme.

1. Phone Mechanic/ Telephone Mechanic
2. Wireman
3. Lineman
4. Sr.TOA

The job roles identified for training the above cadres are "Tower technician & Broadband Technician", "Customer Care Executive (Call Centre/Relationship Centre) & Sales Executive and "Grass Root Telecom providers".

It is, therefore, requested that the number of employees to be trained under this scheme may kindly be identified and the numbers be informed to this office **latest by 18.12.2015** on mail id [co.training.cell@gmail.com](mailto:co.training.cell@gmail.com) positively.

(M.Babu Murugesan)  
DGM(Trg/IR)

Copy to:

CEO, TSSC, New Delhi

## JOB ROLES

### Service Provider

- Customer Care Executive (Call Centre)
- Customer Care Executive (Relationship Centre)
- Field Sales Executive (FSE)
- Sales Executive (Broadband)
- Territory Sales Manager (Prepaid)
- Territory Sales Manager (Broadband)

### Handset Segment

- Distributor Sales Representative
- In-Store Promoter
- Customer Care Executive (Repair Centre)
- Handset Repair Engineer (Level II)
- E-Waste Collector
- Telecom Terminal Equipment Application Developer (Android)
- Telecom Terminal Equipment Application Developer (Native)
- Board Bring-UP Engineer
- Telecom Hardware Embedded Developer

### Passive Infrastructure

- Tower Technician
- Cluster-in Charge
- Cluster Manager
- Broadband Technician
- R F Site Surveyor
- Telecom Tower/Bay Installation Supervisor

### Network Management

- Field Maintenance Engineer
- Infrastructure Engineer
- BSS Support Engineer
- Transmission Engineer
- Core Engineer
- Fault Management Engineer
- Product Specialist Engineer
- Network Management Engineer
- Optical Fiber Technician
- Optical Fiber Splicer
- Installation Engineer L2 & L3
- Installation Engineer – SDH & DWDM
- ICT Engineer
- ICT Technician
- Grass Root Telecom Provider (GRTP)