

## **SBI QUICK: MISSED CALL & SMS BANKING**

### **STANDARD OPERATING PROCEDURE (SOP) FOR ALL MOBILE PHONES INCLUDING FEATURE PHONES (NON-APP USAGE)**

SBI Quick services can only be activated for the mobile number that is registered for a particular one SB/CA/CC/OD Account with the Bank.

SMS & Missed Call to be given from the registered mobile number.

#### **REGISTRATION**

SMS "REG<space> Account Number" to **07208933148**. You will receive an SMS informing successful registration for the facility.

#### **BALANCE ENQUIRY**

Give a Missed Call or send an SMS "BAL" to **09223766666**. You will receive an SMS informing last balance in your a/c.

#### **MINI STATEMENT**

Give a Missed Call or send an SMS "MSTMT" to **09223866666**. You will receive an SMS informing last balance and last 5 transactions in your a/c.

#### **Other Services Available under SBI Quick**

#### **BLOCK ATM CARD**

Send an SMS "BLOCK<space>XX XX" to 567676

(XXXX represents last 4 digit of the card number)

#### **HOME/EDU LOAN INT CERT**

Send SMS HLI or ELI <space>Loan A/c No. <Space>4 digit password to **07208933145** to get your Home or Edu Loan Int. e-Certificate as a password protected PDF file on your registered **email id**.

#### **CHEQUE BOOK Request**

Send message "CHQREQ" to **07208933145**. You will receive an SMS. Please send Consent SMS (CHQACC<space>Y <space>6 digit No. received in SMS) to 09223588888 within 2 hours of receipt of SMS for further processing.

#### **ATM CARD USAGE CONTROL**

Send an SMS "SWON/SWOFF<space>ATM<space>XXXX" to **09223966666** (Activate/Deactivate ATM usage)

Send an SMS "SWON/SWOFF<space>POS<space>XXXX" to **09223966666** (Activate/Deactivate POS usage)

Send an SMS "SWON/SWOFF<space>ECOM<space>XXXX" to **09223966666** (Activate/Deactivate e-commerce usage)

Send an SMS "SWON/SWOFF<space>INTL<space>XXXX" to **09223966666** (Activate/Deactivate International usage)

Send an SMS "SWON/SWOFF<space>DOM<space>XXXX" to **09223966666** (Activate/Deactivate Domestic usage)

XXXX represents last 4 digit of the ATM Card number

#### **LOAN SCHEME ENQUIRY**

Send an SMS "HOME" or "CAR" to **07208933145**

#### **FULL LIST OF SERVICES**

Send an SMS "HELP" to **07208933145**

#### **DE-REGISTRATION**

Send an SMS "DREG<space>Account Number" to **07208933148**