

UNI



NATIONAL UNION OF BSNL WORKERS (FNTO)

(Regd. No. 4897)

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INTUC



Letter No NU/CHQ/03/Kerala

Dated 15-05-2017

To,

The Director (CM),
BSNL Corporate Office,
New Delhi-110001

R/Sir,

Sub:-Shortage of SIMs in all SSAs in Kerala Circle.


It is reported by my Circle Secretary Kerala Circle Shri K. V. Jose. The non-availability of SIMs (including all types Micro and Nano etc.) created much difficulty to the staff working in our CSCs. When customer approaches us for new connection and replacement of defective SIM we are not in a position to satisfy their requirement and convince the customers. BSNL employees are trying their level best for providing maximum number of connections by facing cut throat competition from the private companies.

On analysis, the circle wise performance of April 2017, it is found that West Bengal, Kolkata TD, Gujarat circles have really done excellent work and achieved their target. But Kerala and some other circles have finished close to the target.

So it is requested that urgent steps may be initiated to ensure the availability of SIMs and to encash the potential exists in the market and to further boost the SIM sales.

With regards,

Yours sincerely,


(K. Jayaprakash)
General Secretary.
NUBSNLW (FNTO)

Copy to- Shri K. V. Jose, C/S Kerala circles for information please